Main Number Call Manager and Voicemail Box

Your main phone number is the single most important way for your prospects and clients to reach you. Work with POPP to create call flows to maximize productivity and ensure callers get the timely service they need.

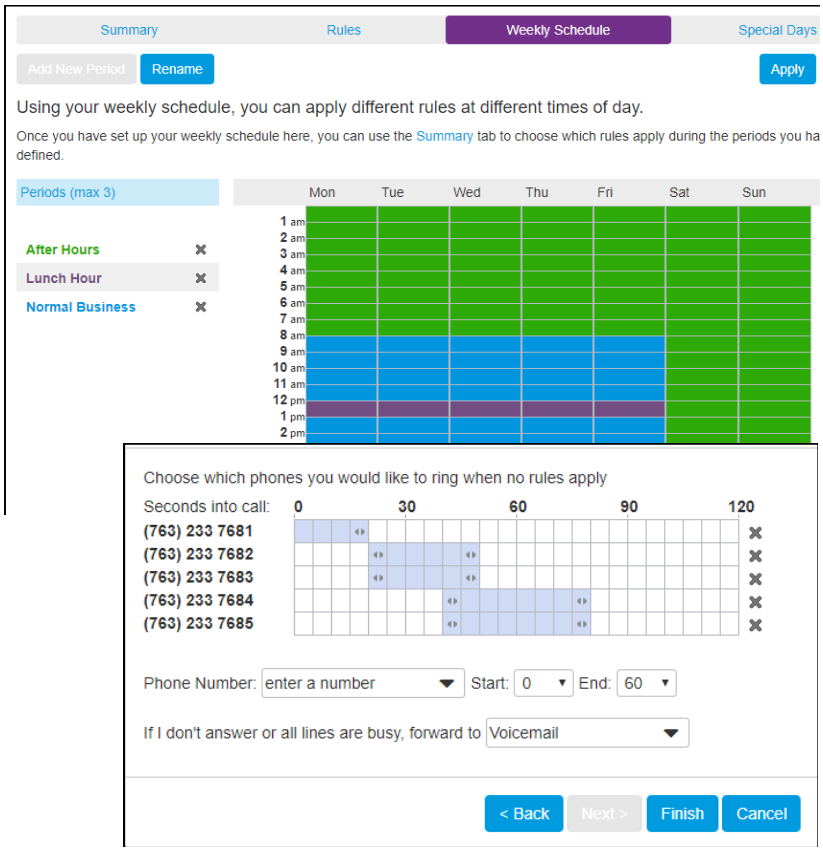
The POPP Hosted Microsoft VoIP Phone System is equipped with simple but powerful tools to manage the call flow of your main number. Whether you choose to live-answer calls 24/7, direct callers to an interactive menu system, or a combination of both – we've got you covered. The **Main Number Call Manager** automatically routes calls based on a defined schedule that you can change anytime.

Calls can be routed to one or more people to live-answer, or you can choose to send callers to an Auto Attendant. Main Number Call Manager can be managed from anywhere using our secure online web portal.

Main Number Call Manager is managed via the Administrator Portal.

POPP's Main Number Call Manager ensures callers reach someone who can help them at all times.

- Define up-to 3 schedule periods, each with unique call routing rules
- Great for after-hours/on-call rotations. Routing rules are intuitive to create and quick to modify.
- Forward calls to one number or to a list of numbers, at the same time or in sequence. Combine with Hunt Groups and queuing to distribute calls. Use Next Day Call Detail to assess performance.
- Save callers and employees time. Combine with Easy/Premium Auto Attendant to provide automated answers to common questions (e.g. hours or directions) or offer callers self-service options like dial-by-name/extension.
- Main Number Call Manager includes a **general voicemail box**, which can be monitored by multiple people and includes voicemail-to-email delivery.



Contact us for questions or for a user guide.

© 2022 POPP.com Inc.
MKTG 043024